



Crosbys Contact Grill Instruction Manual

Models

CRE- PANGRIL – Large Ribbed/Flat
CRE- DBLEGRILDUAL – Double Ribbed/Flat
CRE- DBLEGRILRIB – Double Ribbed/Ribbed

Thank you for purchasing your Crosbys Contact Grill. To make full use of the product please read this manual carefully before using the product and keep it safe for future reference.

Safety Tips

- If you find any damage when the product is unpacked, contact your Crosbys supplier within 24 hours of receipt of goods
- Always position on a flat stable surface
- Repairs should always be carried out by a qualified technician
- Do not use this product outside
- Clean immediately if oil/fat comes into contact with plastic components
- Do not carry when hot
- Always switch off and unplug the unit before cleaning
- Move by holding the product by the base
- Always store flat and do not store products on top of it
- If the power cord becomes damaged it must be replaced by a qualified technician
- This product is not designed to be used by persons with reduced physical or mental capabilities, lack of experience or knowledge, unless they are given suitable supervision, this includes children.

Pack Contents

- 1 x Crosbys Contact Grill
- 1 x Scraper

Before Use

- Remove all packaging including all protective plastic, from your Crosbys Contact Grill
- Position on a flat surface
- Ensure the drip tray is correctly positioned
- Plug your Crosbys Contact Grill into the mains
- The grill will now be ready to turn on

Important Note: The Double Grills HEA751, HEA790 & HEA789 come with two plugs and separate control panels. Please DO NOT connect the plugs to the same socket with multi socket adaptor.

Operation

- Ensure the grill is plugged in and the power is on
- Select the temperature you require, the yellow heating indicator light will be on. It will take about 8 minutes to reach 250c
- Once the grill has reached the desired temperature the yellow heating light will go out and the green power light will come on
- Put a small amount of oil on the lower plate, place food on the lower plate, close the grill and cook

Note: This unit has a re-set button on the base. If the temperature of the unit is too high, it will cut out. Please wait for the unit to cool down, press the re-set button and the unit will function as normal.

Cleaning & Maintenance

- Before cleaning disconnect the grill from the electricity supply. Whilst the plates are still warm wash them with warm soapy water and rinse with clean water
- Remove the drip tray and clean in warm soapy water
- All other parts of the grill can be cleaned with a damp cloth
- DO NOT submerge the grill in water or use water sprays to clean it
- Always clean your Crosbys Contact Grill daily, this will stop grease building up and becoming difficult to clean.
- Take care using the scraper as it can damage the grill surface

Troubleshooting

Fault	Possible Cause	Solution
The plates are not heating when the power and heating indicator are both on	Temperature controller may be broken At least one of heating wires may have burnt	Contact your Crosbys distributor Contact your Crosbys distributor
When the power is on and temperature controller is switched and heating indicator is on and temperature can be not controlled	The thermostat may need to be replaced	Contact your Crosbys distributor
Indicator is not on when the power is on and the grill is heating	Power indicator light may need to be replaced	Contact your Crosbys distributor
The power is switched on but the unit is not	The fuse may need to be replaced	Change the fuse

Transportation and Storage

Please handle your contact grill with care to prevent any damage to the unit and internal parts. The contact grill should be stored somewhere which is ventilation and non-corrosive gas.

Do not store any flammable objects near the equipment.

Technical Information

CRE- PANGRIL – Large Single Contact Grill Ribbed/Flat

Voltage 220~240v 50/60Hz

Power 2.2Kw

Weight 18kg

Plate Type Ribbed Top, Smooth Lower

Dimensions 410 x 305 x 210 mm

CRE- DBLEGRILDUAL – Double Contact Grill Ribbed/Flat

CRE- DBLEGRILRIB – Double Contact Grill Ribbed/Ribbed

Voltage 220~240v 50/60Hz

Power 2 x 1.8Kw

Weight 28kg

Plate Type Ribbed Top, Smooth Lower

Dimensions 570 x 305 x 210 mm

- Crosbys Contact Grills are supplied with a 3 pin plug and lead with a 13 amp fuse
- Appliance must be earthed
- If in doubt contact a qualified electrician or your Crosbys distributor

Disposal



Under WEEE regulations this product must not be disposed of as household waste. To prevent damage to the environment and humans this product must be disposed of in an approved and environmentally friendly recycling process. For more information on how to dispose of this correctly please contact your Crosbys distributor or local authority responsible for waste disposal.

Compliance



All Crosbys parts and products have under gone a stringent testing process to ensure that comply with the provisions of the relevant specific standards and all UK legislations.

Meanwhile, they also comply with all European standards and specifications. All Crosbys products carry the UKCA and CE approval symbols.