



**Crosbys Plate Warmer  
Instruction Manual**

**Model**

CRE- PLTWARM

**Thank you for purchasing your Crosbys Plate Warmer. To make full use of the product please read this manual carefully before using the product and keep it safe for future reference.**

### **Safety Tips**

- If you find any damage when the product is unpacked, contact your Crosbys supplier within 24 hours of receipt of goods
- Always position on a flat stable surface and do not place any item on top of the warmer.
- Warmer must be used with rubber feet, do not use warmer without feet.
- Do not place the warmer where the mains lead could fall into a sink
- Repairs should always be carried out by a qualified technician
- DO NOT submerge this product in water
- Do not use direct jets/ high pressure water/ jet-clean-spray to clean this product.
- Do not use the warmer outdoors or place it in environments where there is open fire such as gas stove or kerosene stove in use.
- Always switch off or unplug the unit before cleaning.
- Always plug into a grounded outlet. Do not use an adapter or an extension cord.
- If the power cord becomes damaged it must be replaced by a qualified technician.
- This product is not designed to be used by persons with reduced physical or mental capabilities, lack of experience or knowledge, unless they are given suitable supervision, this includes children.

### **Pack Contents**

- 1x Crosbys Plate Warmer

### **Before Use**

- Remove all packaging including all protective plastic, from your Crosbys Plate Warmer.
- The feet are placed inside the appliance and must be fitted securely.
- Position on a flat surface with 10cm clearance between unit and walls
- Wipe the warmer chamber thoroughly with soft damp cloth only.

### **Operation**

- Check if the installation of power supply is normal. Plug your Crosbys Plate Warmer into the mains.
- Turn on power switch. Its green indicator is on.
- Turn the temperature controller clockwise to set desired temperature
- There are two levels in the chamber. Dishes can put on these two levels independently and formally.
- Adjust temperature according to different dishes. It will take about 35 minutes getting to 80°C.
- When desired temperature is reached, temperature controller will cut

off power automatically. When temperature lowers than set value, it will start to heat dishes. It will repeat working in this way.

- After working, turn the temperature controller to off position and turn off power switch. Unplug the machine and cut off power supply.

### **Cleaning & Maintenance**

- Cut off the power supply before cleaning in case of accident.
- Every week after working, use wet towel with non-corrosive cleanser to clean the lower board and the surface of the body and power cord. Do not wash the machine with a water jet in case of water infiltrate into the machine to destroy the electric function and cause any accidents.
- If do not use it at any time, please turn off temperature controller and main switch.
- Please store the equipment in a ventilated storehouse without corrosive gas after cleaning when ceasing its work for a long time.

### **Troubleshooting**

<b>Condition</b>	<b>Possible Cause</b>	<b>Solution</b>
Get through power supply, indicator is on but temperature does not rise.	1. Temperature controller is broken. 2. Heating tube is	1. Change temperature controller. 2. Change a new heating
Get through power supply and turn temperature controller. But the raise of temperature	Temperature controller is out of action.	Change a new temperature controller.
Get through power supply and turn on switch but indicator is	Indicator is broken.	Change a new indicator.
Get through power supply but indicator is not on and machine is not heated.	1. Power supply is abnormal or does not get through power supply.	1. Check the power cord and connection wires to make the power supply be normal. 2. Change a new fuse.

### **Transportation and Storage**

Please handle your warmer with care to prevent any damage to the unit and internal parts. The product should be located in a well-ventilated area.

Do not store any flammable objects near the equipment.

## **Technical Information**

### **CRE- PLTWARM – Crosbys Plate Warmer**

Voltage 220~240v 50/60Hz

Power 1.2Kw

Weight 46kg

Dimensions 750×450×850 mm

- Crosbys Plate Warmer is supplied with a 3 pin plug and lead with a 13 amp fuse
- Appliance must be earthed
- If in doubt contact a qualified electrician or your Crosbys distributor

## **Disposal**



Under WEEE regulations this product must not be disposed of as household waste. To prevent damage to the environment and humans this product must be disposed of in an approved and environmentally friendly recycling process. For more information on how to dispose of this correctly please contact your Crosbys distributor or local authority responsible for waste disposal.

## **Compliance**



All Crosbys parts and products have under gone a stringent testing process to ensure that comply with the provisions of the relevant specific standards and all UK legislations.

Meanwhile, they also comply with all European standards and specifications. All Crosbys products carry the UKCA and CE approval symbols.